What have we learnt?

A SUMMARY OF THE INFORMATION GAINED FROM THE 60 COUNTRIES BOOK

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Our mission is to enhance local, institutional and international health system decision-making through evidence; and use systems sciences and translational approaches to provide innovative, evidence-based solutions to specified health care delivery problems.

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我々の使命は、現場の、制度上の、国際的な医療制度の意思決定をエビデンスに基づいて行うことを促進すること、及び、システム科学や変革を促すアプローチを駆使することによってヘルスケア提供上の個々の問題に対して画期的でエビデンスに基づく解決方法を提供することである。

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Healthcare Reform, Quality and Safety

Health Systems Improvement Across the Globe

Success Stories from 60 Countries

Edited by Jeffrey skateboard
Russell Manson
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[Health care systems: future prediction for global care]
Success stories from 60 countries

Range of topics are covered throughout the book

Macro-, micro-, or meso-level considerations
The Americas (South)

**Venezuela**
Mision Barrio Adentro ("Inside the Ghetto Mission") national primary care program

**Ecuador**
Improving hospital management

**Chile**
Creating symbolic capital and institutional motivation for success

**Brazil**
Quality improvement

**Guyana**
Elderly patient care

**Argentina**
Government legislation and non-government initiatives
The Americas (North)

Primary theme: Policy, coverage, and governance

Canada
Improving stroke outcomes through accreditation

Mexico
Monitoring and evaluation system for health reform

United States of America
Improving safety in surgical care
West Africa
Ebola affected countries

Nigeria
The responsive health delivery system

Rwanda
Community-based health insurance

South Africa
Regulation of healthcare establishments via a juristic body

Namibia
Quality management model

Ghana
Arresting the medical brain drain

Primary theme: standards, accreditation and regulation
Europe

Primary theme: technology and IT

Ireland
Innovative treatment of hemophilia

Wales
Shared decision making in practice and strategic improvements

England
The role of the National Institute for Health and Care Excellence (NICE)

Scotland
Partnership and collaboration prompting collaboration

Northern Ireland
Improving maternal and pediatric care
Denmark
Pathways for Cancer patients

Finland
eHealth in clinical practice

Sweden
Researching and learning from clinical data

Estonia
Reform in primary health care

Russia
Legislative improvements to improve health care quality

Norway
Standardization of measuring and monitoring adverse events
Europe

Netherlands
‘Prevent harm, work safely’ program

Germany
‘Healthy Kinzigtal’ population-based health care system

Austria
Stroke-units

France
Care-centered approach: increasing patients’ feelings of safety

Switzerland
Collaborations to improve patient safety
Primary theme: workforce and resources

Spain
Organ donation and transplantation

Italy
Management of pharmaceutical innovation

Portugal
Hospital Acquired Infection
Turkey
National healthcare accreditation system

Serbia
Child abuse and neglect

Malta
Medical training and regulation

Israel
Electronic health records and the health information exchange program

Europe
Eastern Mediterranean

Jordan
Health care accreditation council

Qatar
Qatar Early Warning System (QEWS) for deteriorating patients

Lebanon
Social innovation and blood donations

Yemen
Improvement of basic health services in Yemen: A successful Donor-driven Improvement Initiative

Oman
Al-Shifa electronic health record system

Primary theme: collaboratives and partnerships
United Arab Emirates
Single payment system

Pakistan
Role allocation, accreditation and databases e.g. cardiac surgery database

Iran
The wide ranging reforms of the Health Transformation plan

The Gulf States
Procuring pharmaceuticals and medical supplies from GCC countries

Eastern Mediterranean
India
Public-private partnership to increase safety and affordability of care

Japan
Health insurance

China
Self-service in tertiary hospitals

Hong Kong
Care for elderly patients after hospital discharge

Taiwan
Improvements in information technology

South-East-Asia and Western Pacific

Primary theme: policy, coverage and governance
South-East-Asia and Western Pacific

**Australia**
Between the flags rapid response system in emergency departments

**Fiji**
Strengthening primary care

**Malaysia**
Maternal health

**New Zealand**
Ko Awatea Organization for innovation and quality improvement

**Papua New Guinea**
Provincial health authorities

Primary theme: organizing care at the meso level
Success stories on reform in 60 countries: summary
Accomplishing reform: successful case studies drawn from the health systems of 60 countries

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Common factors of success

• The acorn-to-oak tree reform principle;
• The data-to-information-to-intelligence reform principle;
• The many-hands reform principle; and
• The patient-as-the-pre-eminent-player reform principle
成功の共通要因

• 「大物も最初は小物」という改革の原則
• データから情報に、情報から知見にという改革の原則
• 多くの人々が参加するという改革の原則
• 患者こそが改革の抜群の担い手という原則
Key lessons learned

• Both developing and developed nations are feeling the effects of changing or aging populations and shrinking health budgets

• It may be a good idea in many cases to start with a targeted project

• Small-scale, localized improvements can lead to system-wide improvements
学んだことで特に重要なこと

• 発展途上国と先進国のいずれもが、変化と高齢化、医療財源の不足の影響にさらされている。

• 多くの場合、目標が定まったプロジェクトからスタートすることが賢明かもしれない。

• 規模が小さく、特定地域での改善であっても、それを制度全体の改善につなげることができる。
Key lessons learned

• Effective use of digital technology, in record keeping, integrated databases, and decision support, are all topics both for the present, and also for the future

• The key message: one successful case study, if done well, can provide motivation for other successes, and these can eventually build much better health systems for the future
学んだことで特に重要なこと

・デジタル技術の効果的利用、記録の保管、統合されたデータベース、意思決定支援は、現在のみならず将来においても重要な課題である。

・重要な示唆
  一つのケーススタディに成功すると、そのほかの成功への動機づけになる。これを繰り返すことが、将来に向けて一層優れた医療制度を作り上げることにつながる。
Questions, comments or observations?
Recent Published Books

- Culture and Climate in Health Care Organizations
- Resilient Health Care
- The Resilience of Everyday Clinical Work
- Healthcare Reform, Quality and Safety: Perspectives, Participants, Partnerships and Prospects in 30 Countries
- The Sociology of Healthcare Safety and Quality
- Reconciling Work-as-imagined and Work-as-done
- Health Systems Improvement Across the Globe: Success Stories from 60 Countries
Forthcoming Books

• Healthcare Systems: Future Predictions for Global Care
• Gaps: the Surprising Truth Hiding in the In-between
• Surviving the Anthropocene
• Field Guide to Resilient Health Care
• Counterintuitivity: How your brain defies logic
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