

# Behavioral Sticky Prices

Sergio Rebelo, Miguel Santana, Pedro Teles

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## System 1 and System 2

Psychology literature: decisions made with dual-process framework (Stanovich and West (2000)).

- System 1: **Fast**, low effort decisions... but prone to biases and systematic **errors**.
- System 2: **Slow**, cognitively costly decisions... but more **accurate**.

Due to cognitive costs, System 2 only activated in **unfamiliar** situations.

Suggestive evidence that firms take advantage of this behavior.

- **Shrinkflation**: Changing product size instead of prices.
- **Subscription services**: Rare price changes put consumer purchases on auto-pilot.
- **Convenient prices**: Prices ending in 9 are the most common and the least likely to change.

# Shrinkflation

- In 2016, Toblerone changed the weight of its chocolate bars in the U.K. market from 400 gr. to 360 gr. and from 170 gr. to 150 gr.
  - ▶ Packet size and price stayed the same.
- 35 percent of the products included in the U.K. consumer price index between 2012 and 2023 have suffered changes in quantity (Budianto (2024)).
  - ▶ Most of the time, product size varies but price remains the same.



# Shrinkflation

President Biden discusses shrinkflation.

# This paper

- Households use dual-process framework in purchasing decisions of consumption goods.
- Households can figure out optimal demand, but not always in their interest due to cognitive costs.
- Optimal information-acquisition decision depends on familiarity of state of the world.
  - If nominal prices do not change, keep historic demand function – System 1.
  - If nominal price changes, unfamiliar situation triggers reassessment – System 2.
- Firms exploit this behavior to their advantage.
- Novel price inertia: goods with irrationally high demand have sticky prices.

# Model properties

- 1 Model is consistent with puzzling “rockets and feathers” phenomenon.
  - ▶ Prices increase rapidly when costs rise but decrease slowly when costs fall.
- 2 Model also consistent with “sticky winners” phenomenon: Ilut, Valchev, and Vincent (2020).
  - ▶ Firms that receive a high demand realization are less likely to change their prices.
- 3 Downward-sloping hazard functions within narrowly defined goods categories.
  - ▶ Klenow and Krystov (2008), Alvarez et al. (2011), Nakamura and Steinsson (2013).
- 4 Unlike in other cashless sticky price models, price stability is not optimal.

## Related literature

- System 1 vs. System 2
  - ▶ Stanovich and West (2000), Ilut and Valchev (2023).
- Price stickiness due to information frictions
  - ▶ Mankiw and Reis (2002), Mackowiak and Wiederholt (2009), Woodford (2009), de Clippel et al. (2014), Matejka (2015), Ilut et al. (2020).
- Rockets and feathers
  - ▶ Empirical: Karrenbrock (1991), Neumark and Sharpe (1992), Borenstein, Cameron, and Gilbert (1997), Peltzman (2000).
  - ▶ Industrial Organization: Eckert (2003), Noel (2007), Tappata (2009).
  - ▶ Menu Costs: Ellingsen, Friberg, and Hassler (2006), Cavallo, Lippi, and Miyahara (2023).
- Declining hazard.
  - ▶ Nakamura and Steinsson (2013), Alvarez et al. (2011), Klenow and Krystov (2008)
- Optimal monetary policy
  - ▶ Woodford (2003), ...

# Preferences and technology

Model is static, with pre-period for initial conditions.

Household preferences:

$$U = \frac{C^{1-\sigma} - 1}{1-\sigma} - \frac{N^{1+\eta}}{1+\eta} - \mathcal{I}, \quad \sigma, \eta > 0,$$

$C$  = composite of differentiated goods,

$$C = \left( \int_0^1 c_i^{\frac{\theta-1}{\theta}} di \right)^{\frac{\theta}{\theta-1}}, \quad \theta > 1.$$

$N$  = labor supply.

$\mathcal{I}$  = cognitive cost of using System 2

Production:  $y_i = An_i$ .

Market structure: monopolistic competition.

Policy rule:  $\int P_i C_i di = M$ .



## Household problem with full rationality

Step 1: For a given level of consumption expenditure,  $E$ , determine the purchases of differentiated goods,  $C_i$ , that maximize

$$\mathcal{L}_e = \frac{C^{1-\sigma} - 1}{1-\sigma} + \Lambda_e \left( E - \int_0^1 P_i C_i di \right).$$

Step 2: Given the solutions,  $C_i$ , to the first problem, choose the optimal levels of total consumption expenditure and hours worked:

$$\mathcal{L}_u = U(C, N) + \Lambda_u (WN + \Pi - T - PC).$$

# Modeling policy function uncertainty

Behavioral bias limits ability to solve for optimal demands.

- Household can perfectly observe relevant state variables...
- ...but cannot solve for the optimal demand functions due to cognitive costs.
- Limited form of bounded rationality.
  - ▶ Households know how to adjust the consumption of each variety  $i$  to changes in the aggregate price level, or nominal wages, but not in response to shifts in prices of individual varieties.
- Behavioral errors are common to all households, so we interpret these as fads and fashions.
- Idiosyncratic behavioral errors would wash out in the aggregate so we abstract from them.

Our approach is based on Ilut and Valchev (2023) with two refinements.

- Utility-based tracking problem.
- No need to specify a residual variable that adjusts so that the budget constraint holds.

## Household problem under bounded rationality

When deciding the composition of the consumption basket, household observes state variables,  $\mathbf{z}$ , but is uncertain about  $c_i^*(\mathbf{z})$ ,  $i \in [0, 1]$ . Let  $x \equiv \ln(X/\bar{X})$ .

Household enters period with prior belief,  $c_i^b(\mathbf{z})$ , about  $c_i^*(\mathbf{z})$ ,

$$c_i^b(\mathbf{z}) \sim \mathcal{GP}(\mu_i(\mathbf{z}), \gamma_i(\mathbf{z}, \tilde{\mathbf{z}})),$$

where  $c_i^b(\mathbf{z})$  and  $c_j^b(\mathbf{z})$  are orthogonal and

$$\mu_i(\mathbf{z}) = \mathbb{E}[c_i^b(\mathbf{z})], \quad \gamma_i(\mathbf{z}, \tilde{\mathbf{z}}) \equiv \text{Cov}[c_i^b(\mathbf{z}), c_i^b(\tilde{\mathbf{z}})].$$

Household can obtain a noisy signal about the optimal consumption of variety  $i$ ,

$$s_i(\mathbf{z}) = c_i^*(\mathbf{z}) + \gamma_\epsilon(\mathbf{z})\epsilon_i,$$

where  $\epsilon_i \sim \mathcal{N}(0, 1)$ , and  $\epsilon_i$  and  $\epsilon_j$  are orthogonal for  $i \neq j$ .

## Household problem under bounded rationality

The signal induces a posterior distribution for the optimal consumption of variety  $i$ ,

$$c_i^b(\mathbf{z}) \mid s_i \sim \mathcal{GP} \left( \mu_{i|s}(\mathbf{z}), \gamma_{i|s}(\mathbf{z}, \tilde{\mathbf{z}}) \right).$$

To generate a signal, the household incurs a cognitive cost that increases with the precision of the signal.

We assume that cognitive costs are proportional to the decrease in entropy (Shannon mutual information),

$$\mathcal{I} = \frac{\kappa}{2} \int_0^1 \left[ \ln \gamma_i^2(\mathbf{z}) - \ln \gamma_{i|s}^2(\mathbf{z}) \right] di,$$

where

$$\gamma_i^2(\mathbf{z}) \equiv \text{Var} \left[ c_i^b(\mathbf{z}) \right], \quad \gamma_{i|s}^2 \equiv \text{Var} \left[ c_i^b(\mathbf{z}) \mid s_i \right].$$

## Household problem under bounded rationality

Let  $\hat{\mathcal{L}}_e^*$  denote the optimized Lagrangian, and define  $\Delta\hat{\mathcal{L}}_e \equiv \hat{\mathcal{L}}_e - \hat{\mathcal{L}}_e^*$  as the percentage deviation of the Lagrangian evaluated at arbitrary values  $c_i$  from its optimized value. Then

$$\Delta\hat{\mathcal{L}}_e = -\frac{1}{2\theta} \left[ \int_0^1 [c_i - c_i^*(\mathbf{z})]^2 di + (\theta\sigma - 1) \left( \int_0^1 [c_i - c_i^*(\mathbf{z})] di \right)^2 \right] + \mu_e \left( c - \int_0^1 c_i di \right).$$

Under full rationality, the household chooses  $\{c_i\}_{i \in [0,1]}$  and  $\mu_e$  to maximize  $\Delta\hat{\mathcal{L}}_e$ , which yields  $c_i = c_i^*(\mathbf{z})$ ,  $i \in [0, 1]$ .

## Household problem under bounded rationality

$$\Delta \hat{\mathcal{L}}_e^{\textcolor{red}{b}} = -\frac{1}{2\theta} \left[ \int_0^1 \left[ c_i - c_i^{\textcolor{red}{b}}(\mathbf{z}) \right]^2 di + (\theta\sigma - 1) \left( \int_0^1 \left[ c_i - c_i^{\textcolor{red}{b}}(\mathbf{z}) \right] di \right)^2 \right] + \mu_e \left( c - \int_0^1 c_i di \right).$$

The problem of allocating spending across differentiated goods to maximize utility for a given total consumption expenditure can be written as

$$\max_{\left( c_i, \gamma_{i|s}^2(\mathbf{z}), \mu_E \right)} \mathbb{E} \left[ \Delta \hat{\mathcal{L}}_e^{\textcolor{red}{b}} \right] - \mathcal{I} \quad \text{s.t.} \quad \gamma_{i|s}^2(\mathbf{z}) \leq \gamma_i^2(\mathbf{z}) \quad i \in [0, 1],$$

where the constraint guarantees that cognitive costs are weakly positive.

## Optimal actions

Solving for  $c_i$ :

$$c_i = \mu_{i|s}(\mathbf{z}) + c - \int_0^1 \mu_{i|s}(\mathbf{z}) di.$$

Demand for each good equals posterior mean, adjusted by constant term  $(c - \int_0^1 \mu_{i|s}(\mathbf{z}) di)$  to ensure that the aggregate constraint,  $c = \int_0^1 c_i di$ , is satisfied.

# Optimal signals

## Lemma

Let  $\gamma_{i|s}^2(\mathbf{z})$  be the posterior variance of demand for good  $i$  at  $\mathbf{z}$ , and  $\gamma_i^2(\mathbf{z})$  the prior variance.

Under independence assumption, the problem of choosing the signal variance is

$$\max_{\gamma_{i|s}^2(\mathbf{z})} -\frac{1}{2\theta} \int_0^1 \gamma_{i|s}^2(\mathbf{z}) \, di - \frac{\kappa}{2} \int_0^1 \left[ \ln \gamma_i^2(\mathbf{z}) - \ln \gamma_{i|s}^2(\mathbf{z}) \right] \, di \quad \text{s.t.} \quad \gamma_{i|s}^2(\mathbf{z}) \leq \gamma_i^2(\mathbf{z}).$$

Optimal posterior variance is

$$\gamma_{i|s}^2(\mathbf{z}) = \min \left\{ \gamma_i^2(\mathbf{z}); \theta \kappa \right\}.$$

- Dual thinking: System 2 activated if prior uncertainty at  $\mathbf{z}$  is high.
- When  $\theta$  is high, lower incentive to learn: any good matters less because of greater substitutability.



# Priors

Pre-period in which the household has prior mean

$$\mu_{i,0}(\mathbf{z}) = c_i^*(\mathbf{z})$$

and diagonal prior covariance  $\gamma_{i,0}^2(p_i) = \gamma_c^2 > \theta\kappa$ .

Assumption on prior mean from Ilut and Valchev (2023) to ensure no ex-ante biases.

Assumptions on prior covariance:

- Dependence on  $p_i$  only: household knows what to do to basket composition if aggregates change;
- Zero covariance across prices
  - ▶ Knowing demand at one price conveys no information about optimal demand for different price.
  - ▶ This independence assumption preserves simplicity that is the hallmark of System 1 reasoning.

## Demands: pre-period

Since  $\gamma_{i,0}^2 = \gamma_c^2 > \theta\kappa$ , learning occurs in pre-period at observed price.

Using formula for normal,

$$\mu_i(p_{i,0}) = c_i^*(p_{i,0}) + \alpha\gamma_\epsilon\epsilon_{i,0}$$

$$\gamma_i^2(p_{i,0}) = \theta\kappa$$

where

$$\alpha = 1 - (\theta\kappa/\gamma_c^2) \text{ and } \gamma_\epsilon = \sqrt{\theta\kappa/\alpha}.$$

At  $p_i \neq p_{i,0}$ , no extrapolation due to zero covariance:

$$\mu_i(p_i) = c_i^*(p_i); \quad \gamma_i^2(p_i) = \gamma_c^2 > \theta\kappa.$$

## Demands: period 1

Signal redrawn if situation is unfamiliar ( $p_i \neq p_{i,0}$ ):

$$c_i = \text{constant} + c - \theta (p_i - p) + \alpha \gamma_\epsilon \begin{cases} \epsilon_{i,0}, & \text{if } p_i = p_{i,0} \\ \epsilon_{i,1} \sim \mathcal{N}(0, 1), & \text{if } p_i \neq p_{i,0} \end{cases}.$$

The constant ensures that the constraint  $c = \int_0^1 c_i \, di$  is satisfied.

# Firms' problem

Firms are fully rational:  $\epsilon_{i,0}$  is known.

Price change triggers System 2:  $\epsilon_{i,1}$  is unknown.

The firm has two decisions to make:

- 1 Whether to change its price;
- 2 Conditional on changing its price, by how much.

## Solution to firm's problem

- Optimal reset price  $p^*$  sets markup over marginal costs.
  - Optimal price depends only on the demand elasticity not on the level of demand.
- Firm weighs benefit of setting  $MR = MC$  with cost of forsaking  $\epsilon_{i,0}$ .
- There is a threshold  $\bar{\epsilon}$  such that if  $\epsilon_{i,0} \geq \bar{\epsilon}$ , the firm does not change the price.
- The firm only triggers System 2 if demand is too low.
- Sticky prices arise endogenously for goods with high demand.

## Key asymmetry: high inflation

Profits at system 1 demand:

$$e^{\alpha \gamma \epsilon \epsilon_{i,0}} \left[ \left( \frac{P_0}{P} \right) - MC(\pi, \dots) \right] \left( \frac{P_0}{P} \right)^{-\theta}$$

For **high inflation** levels, **all firms reset** their price.

- As  $\pi$  increases, profit margin becomes small, eventually negative;
- Regardless of how high past demand was, prices optimally change.

## Key asymmetry: low inflation

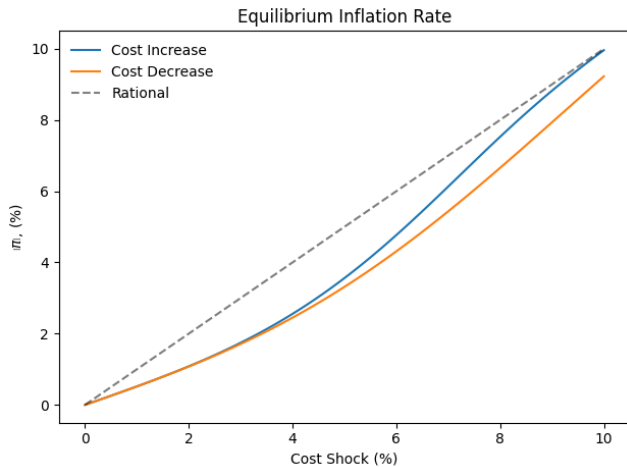
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$$e^{\alpha \gamma \epsilon \epsilon_{i,0}} \left[ \left( \frac{P_0}{P} \right) - MC(\pi, \dots) \right] \left( \frac{P_0}{P} \right)^{-\theta}$$

For **low inflation** levels, **not all firms reset** their price.

- As  $\pi$  decreases, profit margins become unprofitably high.
- There is a sufficiently high past demand such that the firm does not want to reset prices.

# Rockets and feathers





# Price stability is not optimal

- Price stability minimizes cognitive costs.
- But there is consumption dispersion at zero inflation.
- Dispersion is mitigated with deflation.
  - ▶ Deflation raises the relative price of (high-demand) sticky firms.

## Dynamic model: setup

- Partial equilibrium problem, a single firm.
- Incomplete memory: households only recalls one System 2 price.
- The logarithm of marginal cost,  $\xi$ , follows jump-diffusion process.

$$\xi' = \xi + v'$$

$$v' = \begin{cases} 0, & \text{with probability } 1 - \rho \\ \sim \mathcal{N}(0, \gamma_v^2), & \text{with probability } \rho \end{cases}.$$

- We use second-order approximation to firm problem ( $p$  is the log of price.)

$$-\frac{\theta(\theta-1)}{2} (p - \xi)^2 + \begin{cases} \alpha \gamma_\epsilon \epsilon_{t-1}, & \text{if } p_t = p_{t-1} \\ \frac{1}{2} (\alpha \gamma_\epsilon)^2, & \text{if } p_t \neq p_{t-1} \end{cases}.$$

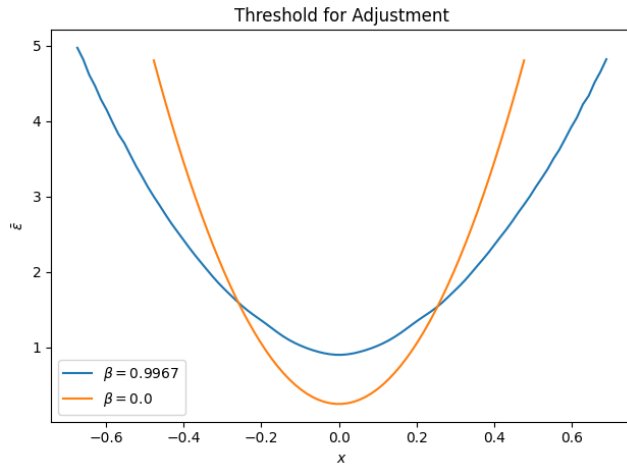
- $\rho$  and  $\gamma_v^2$  are calibrated to match moments of cost shocks estimated in Eichenbaum, Jaimovich, and Rebelo (2011).

# Dynamic vs static

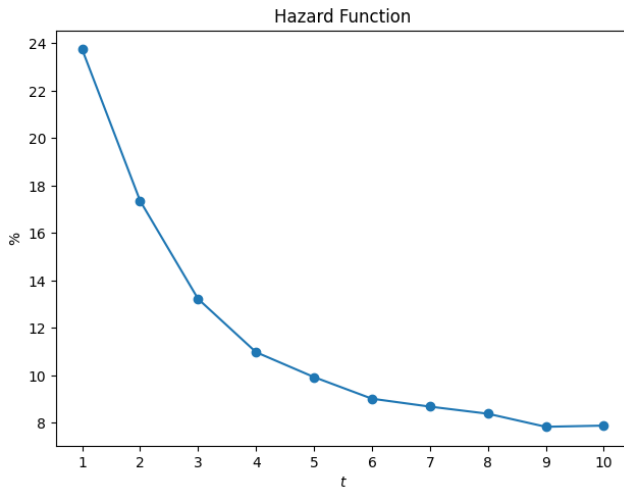
In dynamic model, there is an option value.

- Even if  $\epsilon$  is positive, it might be worthwhile to change price to try to obtain a better demand shock.
- If  $\epsilon$  is very high, it might be worthwhile to endure a large price gap ( $x$ ) relative to marginal cost, to preserve the high demand shock for the future.

# Option value



# Hazard function



$\alpha\gamma_{\epsilon}$  calibrated to match average price spell duration in weeks.

Firms with favorable demand shocks tend to keep their prices constant for longer periods.

## Decreasing hazard

With a standard menu cost model, hazard is increasing.

- The longer the price spell, the more likely the price gap is to leave  $(S, s)$  bands.

In this model, not the case because  $(S, s)$  bands are  $\epsilon$ -dependent.

Consistent with Ilut et al. (2020): “sticky winners”.

- Firms with high demand realization are less likely to change prices.

Decreasing hazard driven by demand heterogeneity, not by permanent differences in hazards.

# Conclusion

- We explore a framework where a dual process mechanism drives household choices.
- Framework gives rise to new kind of price rigidity due to strategic behavior by firms.
- Firms with high demands select into rigid prices (“sticky winners”).
- Model generates “rockets and feathers” and decreasing hazard function.