

What have we learnt?

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A SUMMARY OF THE INFORMATION GAINED FROM THE 60 COUNTRIES BOOK

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Australian Institute of Health Innovation



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Our mission is to enhance local, institutional and international health system decision-making through evidence; and use systems sciences and translational approaches to provide innovative, evidence-based solutions to specified health care delivery problems.

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我々の使命は、現場の、制度上の、国際的な医療制度の意思決定をエビデンスに基づいて行うことを促進すること、及び、システム科学や変革を促すアプローチを駆使することによってヘルスケア提供上の個々の問題に対して画期的でエビデンスに基づく解決方法を提供することである。

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Westbrook 教授

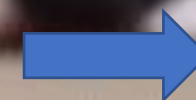
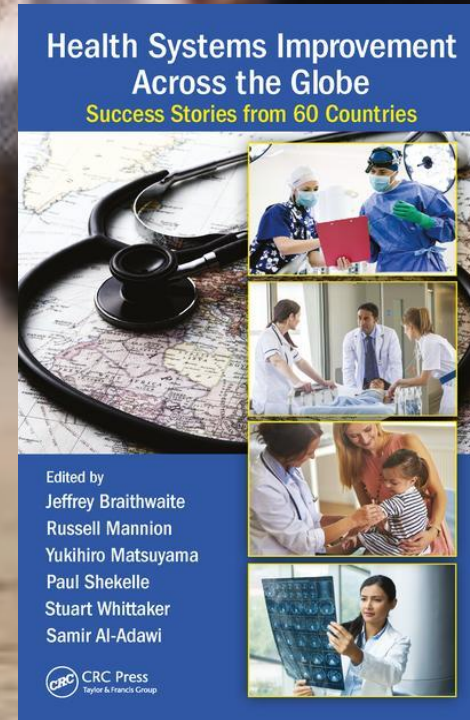
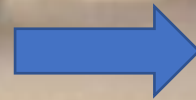
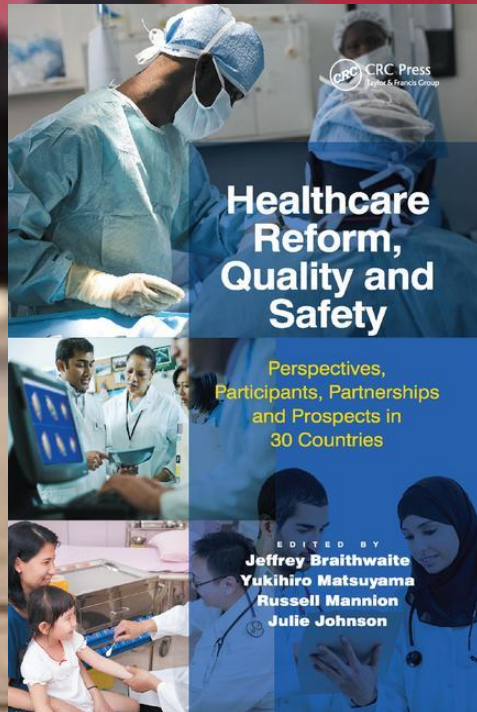
JB教授の奥様で医療情報学の権威

**AUSTRALIAN INSTITUTE
OF HEALTH INNOVATION**

*Faculty of Medicine and
Health Sciences*



- **Professor Jeffrey Braithwaite**
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Director, Centre for Health Systems and Safety Research



[Health care systems: future prediction for global care]

Success stories from 60 countries

Macro-,micro-, or
meso-level
considerations

Range of topics are
covered throughout
the book



Venezuela
Mision Barrio Adentro
("Inside the Ghetto Mission") national primary care program

Ecuador
Improving hospital management

Chile
Creating symbolic capital and institutional motivation for success

Brazil
Quality improvement

Guyana
Elderly patient care

Argentina
Government legislation and non-government initiatives

The Americas (North)

A map of North America showing the United States, Canada, and Mexico. Three blue location pins are placed on the map: one in central Canada, one in the central United States, and one in Mexico. The map includes labels for various geographical features and countries.

Canada

Improving stroke outcomes through accreditation

Primary theme:
Policy, coverage,
and governance


Mexico

Monitoring and evaluation system for health reform

United States of America

Improving safety in surgical care

Africa

A map of Africa with several blue location pins. Pins are located in Mauritania, Mali, Niger, Nigeria, Ghana, South Sudan, Kenya, Tanzania, Angola, Zambia, Zimbabwe, Botswana, and South Africa. The map also shows surrounding countries like France, Spain, Portugal, Morocco, Algeria, Libya, Egypt, Tunisia, Greece, Italy, Austria, Romania, Turkey, Syria, Saudi Arabia, Ethiopia, Somalia, and South Africa. The Gulf of Guinea and South Atlantic Ocean are labeled.

Namibia
Quality
management
model

Rwanda
Community-based health
insurance

West Africa
Ebola affected countries

Nigeria
The responsive health
delivery system

Ghana
Arresting
the medical
brain drain

Primary theme:
standards,
accreditation
and regulation

South Africa
Regulation of healthcare
establishments via a juristic
body

Europe

A map of Europe with callouts for Ireland, Wales, England, Scotland, and Northern Ireland. The map shows the British Isles and surrounding regions. Callout boxes are placed over each region, and a yellow speech bubble is over the Atlantic Ocean. The callouts are: Ireland (Innovative treatment of hemophilia), Wales (Shared decision making in practice and strategic improvements), England (The role of the National Institute for Health and Care Excellence (NICE)), Scotland (Partnership and collaboration prompting collaboration), and Northern Ireland (Improving maternal and pediatric care). A yellow speech bubble contains the text 'Primary theme: technology and IT'.

Primary theme:
technology
and IT

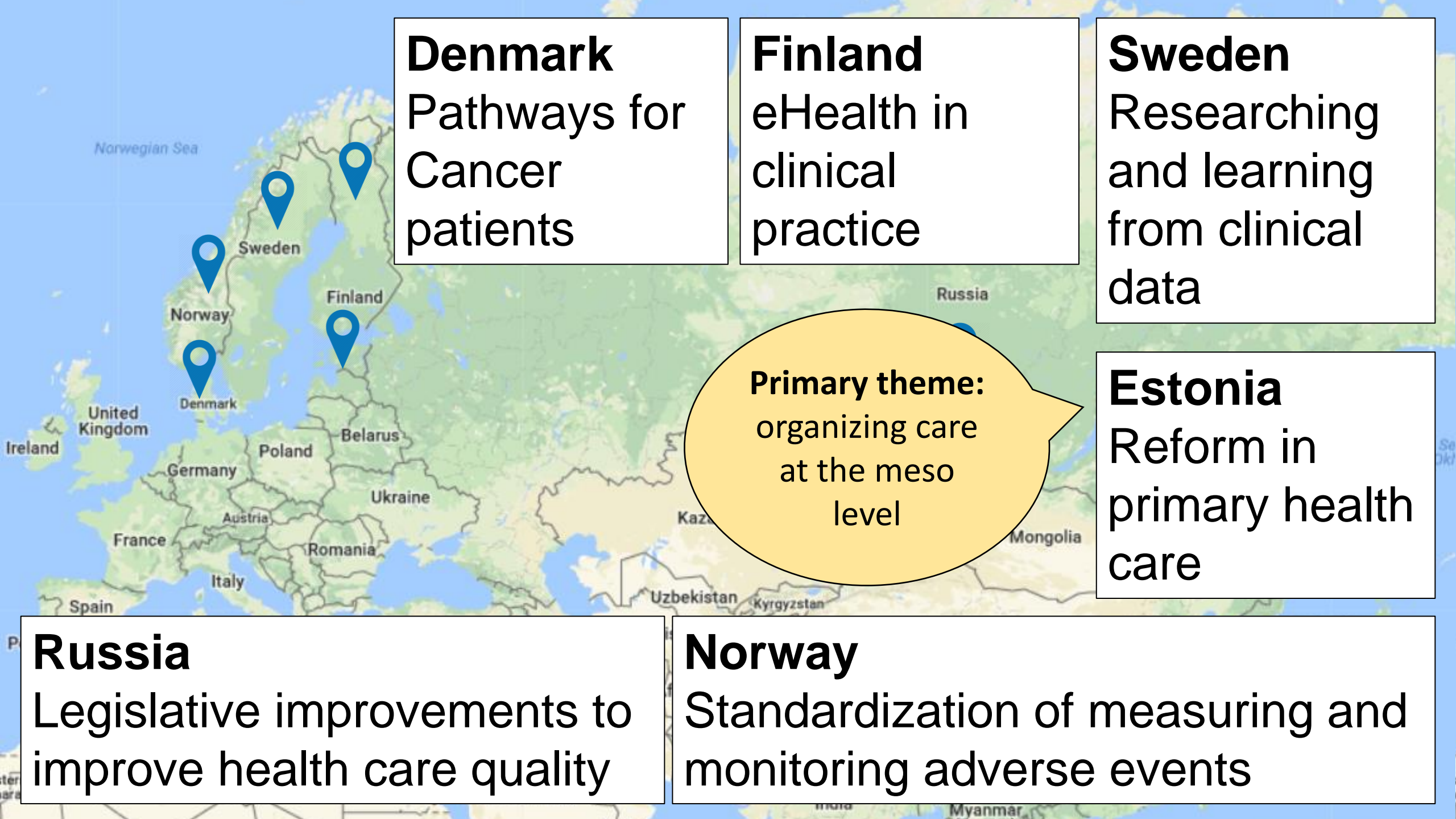
Ireland
Innovative
treatment of
hemophilia

Wales
Shared decision making
in practice and strategic
improvements

England
The role of the National Institute for
Health and Care Excellence (NICE)

Scotland
Partnership and collaboration
prompting collaboration

Northern Ireland
Improving maternal and pediatric care



Denmark
Pathways for
Cancer
patients

Finland
eHealth in
clinical
practice

Sweden
Researching
and learning
from clinical
data

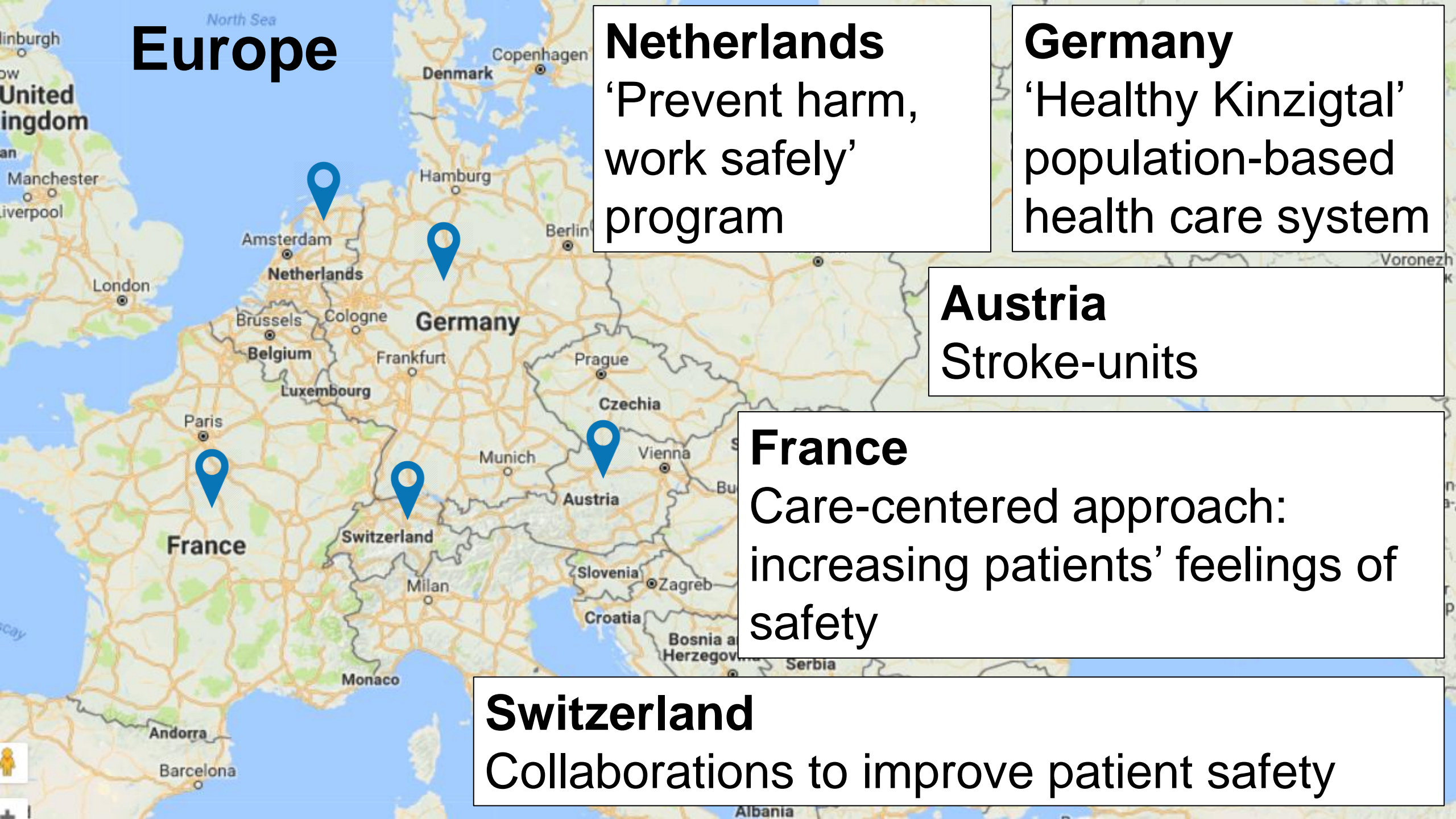
Primary theme:
organizing care
at the meso
level

Estonia
Reform in
primary health
care

Russia
Legislative improvements to
improve health care quality

Norway
Standardization of measuring and
monitoring adverse events

Europe

A map of Europe showing the locations of five countries: Netherlands, Germany, Austria, France, and Switzerland. Each country is marked with a blue location pin. The map includes labels for various cities and countries, such as London, Paris, Berlin, and Amsterdam. The North Sea is visible to the north of the Netherlands.

Netherlands
'Prevent harm,
work safely'
program

Germany
'Healthy Kinzigtal'
population-based
health care system

Austria
Stroke-units

France
Care-centered approach:
increasing patients' feelings of
safety

Switzerland
Collaborations to improve patient safety

Europe

A map of Europe with callouts for Spain, Italy, and Portugal. A yellow speech bubble points to the center of Europe, and three blue location pins are placed on Spain, Italy, and Serbia. The map shows major cities, countries, and bodies of water like the Bay of Biscay and Tyrrhenian Sea.

Primary theme:
workforce and
resources

Spain
Organ donation
and
transplantation

Italy
Management of
pharmaceutical
innovation

Portugal
Hospital
Acquired
Infection

Turkey

National healthcare
accreditation
system

Serbia

Child
abuse and
neglect

Malta

Medical training
and regulation

Israel

Electronic health
records and the
health information
exchange program



Europe

Jordan

Health care
accreditation council

Qatar

Qatar Early Warning System
(QEWS) for deteriorating patients

Lebanon

Social
innovation
and blood
donations

Yemen

Improvement of basic
health services in
Yemen: A successful
Donor-driven
Improvement Initiative

Oman

Al-Shifa electronic
health record system

Primary theme:
collaboratives
and partnerships

Eastern Mediterranean

The Gulf States

Procuring pharmaceuticals and medical supplies from GCC countries

Iran

The wide ranging reforms of the Health Transformation plan

United Arab Emirates

Single payment system

Pakistan

Role allocation, accreditation and databases e.g. cardiac surgery database



Eastern Mediterranean

India

Public-private partnership
to increase safety and
affordability of care

Japan

Health
insurance

China

Self-service in
tertiary hospitals

Hong Kong

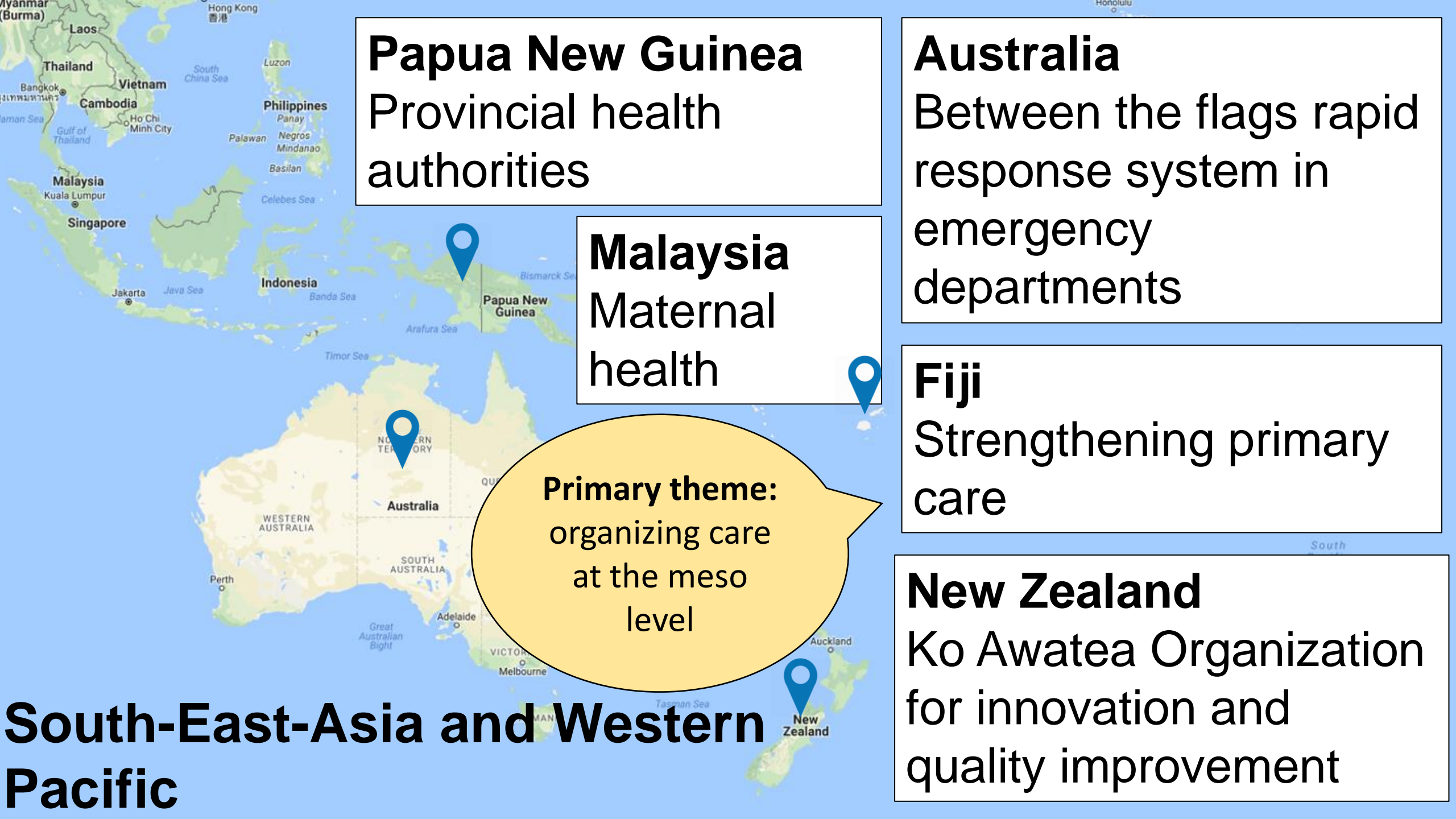
Care for elderly
patients after
hospital
discharge

Taiwan

Improvements in
information
technology

Primary theme:
policy, coverage
and governance

**South-East-Asia and Western
Pacific**



Papua New Guinea
Provincial health authorities

Malaysia
Maternal health

Australia
Between the flags rapid response system in emergency departments

Fiji
Strengthening primary care

Primary theme:
organizing care at the meso level

New Zealand
Ko Awatea Organization for innovation and quality improvement

South-East-Asia and Western Pacific



Success stories on reform in 60 countries: summary

Accomplishing Reform



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Perspectives on Quality

OXFORD

Perspectives on Quality

Accomplishing reform: successful case studies drawn from the health systems of 60 countries

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本を紹介した小論文

Common factors of success



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- The *acorn-to-oak tree reform principle*;
- The *data-to-information-to-intelligence reform principle*;
- The *many-hands reform principle*; and
- The *patient-as-the-pre-eminent-player reform principle*

成功の共通要因



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- 「大物も最初は小物」という改革の原則
- データから情報に、情報から知見にという改革の原則
- 多くの人々が参加するという改革の原則
- 患者こそが改革の抜群の担い手という原則

Key lessons learned

- Both developing and developed nations are feeling the effects of changing or aging populations and shrinking health budgets
- It may be a good idea in many cases to start with a targeted project
- Small-scale, localized improvements can lead to system-wide improvements

学んだことで特に重要なこと

- 発展途上国と先進国のいずれもが、変化と高齢化、医療財源の不足の影響にさらされている。
- 多くの場合、目標が定まったプロジェクトからスタートすることが賢明かもしれない。
- 規模が小さく、特定地域での改善であっても、それを制度全体の改善につなげることができる。

Key lessons learned

- Effective use of digital technology, in record keeping, integrated databases, and decision support, are all topics both for the present, and also for the future
- **The key message:** one successful case study, if done well, can provide motivation for other successes, and these can eventually build much better health systems for the future

学んだことで特に重要なこと

- デジタル技術の効果的利用、記録の保管、統合されたデータベース、意思決定支援は、現在のみならず将来においても重要な課題である。
- **重要な示唆**
一つのケーススタディに成功すると、そのほかの成功への動機づけになる。これを繰り返すことが、将来に向けて一層優れた医療制度を作り上げることにつながる。



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Questions, comments or observations?

Recent Published Books



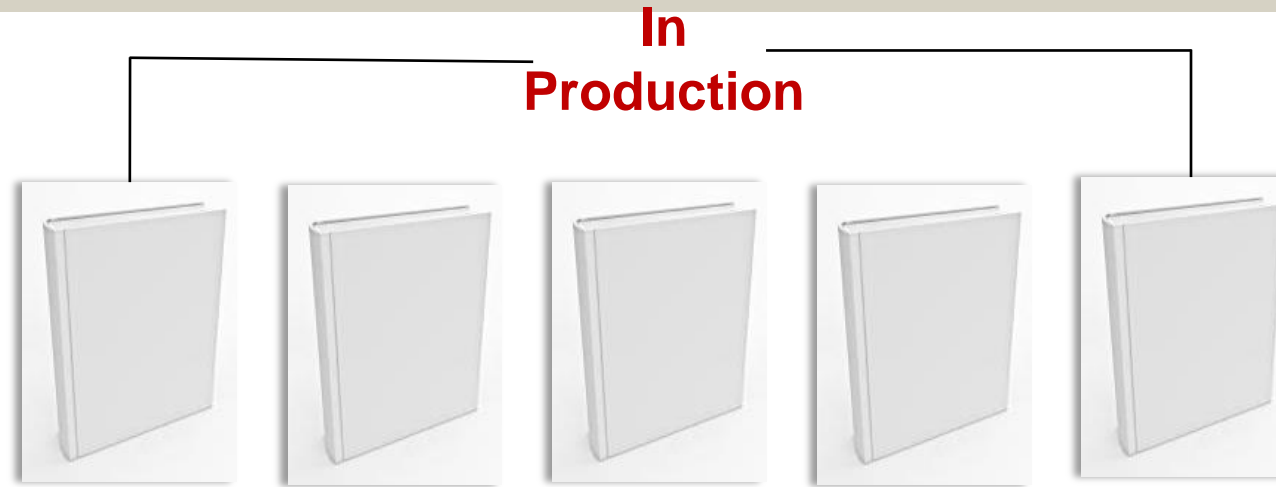
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Published



- Culture and Climate in Health Care Organizations
- Resilient Health Care
- The Resilience of Everyday Clinical Work
- Healthcare Reform, Quality and Safety: Perspectives, Participants, Partnerships and Prospects in 30 Countries
- The Sociology of Healthcare Safety and Quality
- Reconciling Work-as-imagined and Work-as-done
- Health Systems Improvement Across the Globe: Success Stories from 60 Countries

Forthcoming Books



- **Healthcare Systems: Future Predictions for Global Care**
- **Gaps: the Surprising Truth Hiding in the In-between**
- **Surviving the Anthropocene**
- **Field Guide to Resilient Health Care**
- **Counterintuitivity: How your brain defies logic**

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Wikipedia: http://en.wikipedia.org/wiki/Jeffrey_Braithwaite